



- **How will you acknowledge my subscription order?**

This will be automated via an email sent to your nominated email address when you subscribe.

- **When does my subscription expire?**

12 Months from the date from which you subscribed.

- **How do I renew my subscription?**

Simply purchase another annual subscription from the subscription page. Automatic renewals will not occur – the customer chooses whether they wish to renew the subscription.

- **How do I cancel my subscription?**

Notify the us, the provider via email to proed@proedenterprises.com.au. Your subscription is charged annually and you can cancel at any time or at date of renewal. There is no refund for any part or portion of the year in which the subscription is fully paid. This allows you as the customer to re-evaluate your subscription at the time of expiry, and to consider whether the subscription has really provided value for you during the course of that year.

- **How secure are my credit card details?**

Accepting credit and debit card payments makes transacting with customers quick and simple. PayPal has added a safety net so you can sell with confidence.

<https://www.paypal.com/au/webapps/mpp/where-to-shop-with-paypal>

- **How do I makes changes to my address?**

Simply register on the website and change your details following the prompts and update.

- **How do I pay for courses?**

This is also done through the PayPal link.